

REFERENCE LIST.

Abarshi,E, Echteid,M, Donker,G, Van den Block,L, Onwuteaka-Philipsen,B, & Deliens,L (2011). Discussing End-of-Life Issues in the Last Months of Life: A Nationwide Study among General Practitioners. *Journal of Palliative Medicine*, 14, 323-330.

Abarshi,E, Echteid,M, Van den,BL, Donker,G, Deliens,L, & Onwuteaka-Philipsen,B (2010). Transitions between care settings at the end of life in the Netherlands: results from a nationwide study. *Palliative Medicine*, 24, 166-174.

Abarshi,E, Onwuteaka-Philipsen,B, Donker,G, Echteid,M, Van den,BL, & Deliens,L (2009). General practitioner awareness of preferred place of death and correlates of dying in a preferred place: a nationwide mortality follow-back study in the Netherlands. *Journal of Pain and Symptom Management*, 38, 568-577.

Addington-Hall,JM, MacDonald,LD, Anderson,HR, Chamberlain,J, Freeling,P, Bland,JM et al (1992). Randomised controlled trial of effects of coordinating care for terminally ill cancer patients. *BMJ*, 305, 1317-1322.

Agora (2008). *Initiatieven casemanagement in de palliatieve zorg in Nederland [Initiatives for case management in palliative care in the Netherlands]*.

Aiken,LS, Butner,J, Lockhart,CA, Volk-Craft,BE, Hamilton,G, & Williams,FG (2006). Outcome evaluation of a randomized trial of the PhoenixCare intervention: program of case management and coordinated care for the seriously chronically ill. *Journal of Palliative Medicine*, 9, 111-126.

Aldridge,MD, Canavan,M, Cherlin,E, & Bradley,EH (2015). Has Hospice Use Changed? 2000-2010 Utilization Patterns. *Medical Care*, 53, 95-101.

Bachrach,LL (1981). Continuity of care for chronic mental patients: a conceptual analysis. *American Journal of Psychiatry*, 138, 1449-1456.

Back,AL, Li,YF, & Sales,AE (2005). Impact of palliative care case management on resource use by patients dying of cancer at a Veterans Affairs medical center. *Journal of Palliative Medicine*, 8, 26-35.

Baughman,KR, Ludwick,R, Palmisano,B, Hazelett,S, & Sanders,M (2014). The Relationship Between Organizational Characteristics and Advance Care Planning Practices. *American Journal of Hospice & Palliative Care*.

Becker,G, Momm,F, Deibert,P, Xander,C, Gigl,A, Wagner,B et al (2010). Planning training seminars in palliative care: a cross-sectional survey on the preferences of general practitioners and nurses in Austria. *BMC medical education*, 10, 43.

Bekelman,DB, Nowels,CT, Retrum,JH, Allen,LA, Shakar,S, Hutt,E et al (2011). Giving voice to patients' and family caregivers' needs in chronic heart failure: implications for palliative care programs. *Journal of Palliative Medicine*, 14, 1317-1324.

Bell,CL, Somogyi-Zalud,E, & Masaki,KH (2010). Factors associated with congruence between preferred and actual place of death. *Journal of Pain and Symptom Management*, 39, 591-604.

Bernabei,R, Landi,F, Gambassi,G, Sgadari,A, Zuccala,G, Mor,V et al (1998). Randomised trial of impact of model of integrated care and case management for older people living in the community. *BMJ*, 316, 1348-1351.

Borgsteede,SD, Deliens,L, van der Wal,G, Francke,AL, Stalman,WA, & van Eijk,JT (2007). Interdisciplinary cooperation of GPs in palliative care at home: a nationwide survey in The Netherlands. *Scandinavian journal of primary health care*, 25, 226-231.

Borgsteede,SD, Graafland-Riedstra,C, Deliens,L, Francke,AL, van Eijk,JT, & Willems,DL (2006). Good end-of-life care according to patients and their GPs. *British Journal of General Practice*, 56, 20-26.

Brumley,RD, Enguidanos,S, & Cherin,DA (2003). Effectiveness of a home-based palliative care program for end-of-life. *Journal of Palliative Medicine*, 6, 715-724.

Bruntink,R (2002). Een goede plek om te sterven. *Palliatieve zorg in Nederland*. [A good place to die. Palliative care in the Netherlands]. Zutphen: Plataan.

Burt,J, Shipman,C, Addington-Hall,J, & White,P (2005). *Palliative care: perspectives on caring for dying people in London*. London: King's Fund Publications.

Capitman,JA (1986). Community-based long-term care models, target groups, and impacts on service use. *Gerontologist*, 26, 389-397.

Centrale Commissie Mensgebonden Onderzoek. [Central Committee on Research Involving Human Subjects] Available: www.ccmo.nl/en . Accessed: 15-2-2014

Chapple,A, Ziebland,S, & McPherson,A (2006). The specialist palliative care nurse: A qualitative study of the patients' perspective. *International Journal of Nursing Studies*, 43, 1011-1022.

Claessen,SJ, Francke,AL, Engels,Y, & Deliens,L (2013). How do GPs identify a need for palliative care in their patients? An interview study. *BMC family practice*, 14, 42.

Clark,D (2007). From margins to centre: a review of the history of palliative care in cancer. *Lancet Oncology*, 8, 430-438.

Clark,D, Seymour,J, Douglas,HR, Bath,P, Beech,N, Corner,J et al (2002). Clinical nurse specialists in palliative care. Part 2. Explaining diversity in the organization and costs of Macmillan nursing services. *Palliative Medicine*, 16, 375-385.

College Bescherming Persoonsgegevens [Dutch Data Protection Authority]. Dutch Data Protection Act Available: <http://www.dutchdpa.nl/> . Accessed: 12-11-2014

Commission for Case Manager Certification. Definition of Case management Available: <http://ccmcertification.org/about-us/about-case-management/definition-and-philosophy-case-management>. Accessed: 9-1-2015

Corner,J, Halliday,D, Haviland,J, Douglas,HR, Bath,P, Clark,D et al (2003). Exploring nursing outcomes for patients with advanced cancer following intervention by Macmillan specialist palliative care nurses. *Journal of Advanced Nursing*, 41, 561-574.

Dahlhaus,A, Vanneman,N, Siebenhofer,A, Brosche,M, & Guethlin,C (2013). Involvement of general practitioners in palliative cancer care: a qualitative study. *Supportive Care in Cancer*, 21, 3293-3300.

de Korte-Verhoef,MC (2014). Reasons and avoidability of hospitalisations at the end of life. Perspectives of GPs, Nurses and Family Carers. PhD thesis. Amsterdam: VU University.

de Putter, ID, Francke, AL, de Veer, AJE, & Rademakers, JJDJM (2014). Kennissynthese. De wijkverpleegkundige van vandaag en morgen. Rollen, samenwerking en deskundigheid van wijkverpleegkundigen. [Synthesis of knowledge. The community nurse of today and tomorrow. Roles, cooperation and competencies of community nurses]. Utrecht: Nivel.

De Roo, ML, Miccinesi, G, Onwuteaka-Philipsen, BD, Van Den, NN, Van den, BL, Bonacchi, A et al (2014). Actual and preferred place of death of home-dwelling patients in four European countries: making sense of quality indicators. PLoS ONE, 9, e93762.

de Stampa M., Vedel, I, Bergman, H, Novella, JL, Lechowski, L, Ankri, J et al (2013). Opening the black box of clinical collaboration in integrated care models for frail, elderly patients. Gerontologist, 53, 313-325.

de Veer, AJE, Francke, AL, & Poortvliet, EP (2003). Kwaliteit van de samenwerking bij zorg rond het levenseinde [Quality of cooperation in care at the end of life]. Tijdschrift voor Verpleegkundigen, 32-33.

De Vlieger, M, Gorchs, N, Larkin, PJ, & Porchet, F (2004). A guide for the development of palliative nurse education in Europe. Milano: EAPC.

Deuning, CMR. Thuiszorginstellingen 2007 [Home care organisations 2007]. Available: <http://www.zorgatlas.nl/zorg/langdurige-zorg/verpleging-en-verzorging/thuiszorginstellingen-2007/>. Accessed: 19-12-2012

Dixon, L, Goldberg, R, Iannone, V, Lucksted, A, Brown, C, Kreyenbuhl, J et al (2009). Use of a critical time intervention to promote continuity of care after psychiatric inpatient hospitalization. Psychiatric Services, 60, 451-458.

Dutch Government. Wet bescherming persoonsgegevens [Dutch Personal Data Protection Act] Available: http://wetten.overheid.nl/BWBR0011468/geldigheidsdatum_12-11-2014 . Accessed: 12-11-2014

EAPC steering group on medical education and training in palliative care (2013). Recommendations of the European Association for Palliative Care for the development of undergraduate curricula in palliative medicine at European medical schools EAPC.

EAPC task force on medical education (2009). Recommendations of the European Association for Palliative Care for the development of postgraduate curricula leading to certification in palliative medicine. Milano, Italy: EAPC.

Earle, CC, Park, ER, Lai, B, Weeks, JC, Ayanian, JZ, & Block, S (2003). Identifying potential indicators of the quality of end-of-life cancer care from administrative data. Journal of Clinical Oncology, 21, 1133-1138.

Engelhardt, JB, Clive-Reed, KP, Toseland, RW, Smith, TL, Larson, DG, & Tobin, DR (2006). Effects of a program for coordinated care of advanced illness on patients, surrogates, and healthcare costs: A randomized trial. American Journal of Managed Care, 12, 93-100.

Evans, N, Costantini, M, Pasman, HR, Van den, BL, Donker, GA, Miccinesi, G et al (2013a). End-of-Life Communication: A Retrospective Survey of Representative General Practitioner Networks in Four Countries. Journal of Pain and Symptom Management.

Evans, N, Pasman, HR, Vega, AT, Van den, BL, Miccinesi, G, Van, C, V et al (2013b). End-of-life de-

cisions: a cross-national study of treatment preference discussions and surrogate decision-maker appointments. *PLoS ONE*, 8, e57965.

Field,AP (2009). *Discovering statistics using SPSS (and sex and drugs and rock 'n' roll)*. (3rd ed ed.) London: SAGE.

Fitch,K, Bernstein,SJ, Aguilar,MS, Burnand,B et al (2001). *The RAND/UCLA Appropriateness Method User's Manual*.

Gallagher,R & Krawczyk,M (2013). Family members' perceptions of end-of-life care across diverse locations of care. *BMC Palliative Care*, 12, 25.

Gardiner,C, Gott,M, & Ingleton,C (2012). Factors supporting good partnership working between generalist and specialist palliative care services: a systematic review. *British Journal of General Practice*, 62, e353-e362.

Goldschmidt,D, Groenvold,M, Johnsen,AT, Stromgren,AS, Krasnik,A, & Schmidt,L (2005). Co-operating with a palliative home-care team: expectations and evaluations of GPs and district nurses. *Palliative Medicine*, 19, 241-250.

Goldschmidt,D, Schmidt,L, Krasnik,A, Christensen,U, & Groenvold,M (2006). Expectations to and evaluation of a palliative home-care team as seen by patients and carers. *Supportive Care in Cancer*, 14, 1232-1240.

Gomes,B, Calanzani,N, Curiale,V, McCrone,P, & Higginson,IJ (2013a). Effectiveness and cost-effectiveness of home palliative care services for adults with advanced illness and their caregivers. *Cochrane Database of Systematic Reviews*, 6, CD007760.

Gomes,B, Calanzani,N, Gysels,M, Hall,S, & Higginson,IJ (2013b). Heterogeneity and changes in preferences for dying at home: a systematic review. *BMC Palliative Care*, 12, 7.

Gomez-Batiste,X, Martinez-Munoz,M, Blay,C, Amblas,J, Vila,L, Costa,X et al (2013). Identifying patients with chronic conditions in need of palliative care in the general population: development of the NECPAL tool and preliminary prevalence rates in Catalonia. *BMJ Supportive and Palliative Care*, 3, 300-308.

Gott,M, Seymour,J, Ingleton,C, Gardiner,C, & Bellamy,G (2012). 'That's part of everybody's job': the perspectives of health care staff in England and New Zealand on the meaning and remit of palliative care. *Palliative Medicine*, 26, 232-241.

Grande,GE, Farquhar,MC, Barclay,SIG, & Todd,CJ (2004). Valued aspects of primary palliative care: Content analysis of bereaved carers' descriptions. *British Journal of General Practice*, 54, 772-778.

Griffiths,J, Ewing,G, & Rogers,M (2010). "Moving swiftly on." Psychological support provided by district nurses to patients with palliative care needs. *Cancer Nursing*, 33, 390-397.

Groh,G, Vyhnaek,B, Feddersen,B, Fuhrer,M, & Borasio,GD (2013). Effectiveness of a specialized outpatient palliative care service as experienced by patients and caregivers. *Journal of Palliative Medicine*, 16, 848-856.

Groot,MM, Vernooij-Dassen,MJ, Crul,BJ, & Grol,RP (2005). General practitioners (GPs) and palliative care: perceived tasks and barriers in daily practice. *Palliative Medicine*, 19, 111-118.

Groot,MM, Vernooij-Dassen,MJ, Verhagen,SC, Crul,BJ, & Grol,RP (2007). Obstacles to the delivery of primary palliative care as perceived by GPs. *Palliative Medicine*, 21, 697-703.

Guerriere,DN, Zagorski,B, & Coyte,PC (2013). Family caregiver satisfaction with home-based nursing and physician care over the palliative care trajectory: Results from a longitudinal survey questionnaire. *Palliative Medicine*, 27, 632-638.

Hauser,JM (2009). Lost in transition: the ethics of the palliative care handoff. *Journal of Pain and Symptom Management*, 37, 930-933.

Head,BA, Cantrell,M, & Pfeifer,M (2009). Mark's journey: a study in medicaid palliative care case management. *Professional Case Management*, 14, 39-45.

Head BA, Lajoie S, Augustine-Smith L, Cantrell M et al. (2010). Palliative Care Case Management: Increasing Access to Community-Based Palliative Care for Medicaid Recipients. *Professional Case Management* 15[4], 206-217.

Higginson,IJ, Koffman,J, Hopkins,P, Prentice,W, Burman,R, Leonard,S et al (2013). Development and evaluation of the feasibility and effects on staff, patients, and families of a new tool, the Psychosocial Assessment and Communication Evaluation (PACE), to improve communication and palliative care in intensive care and during clinical uncertainty. *BMC Medicine*, 11, 213.

Hingstman,L & Kenens,RJ (2011). Cijfers uit de registratie van huisartsen. Peiling 2011. [Numbers from the registration for general practitioners. Survey 2011.] Utrecht: Nivel.

Holley,APH, Gorawara-Bhat,R, Dale,W, Hemmerich,J, & Cox-Hayley,D (2009). Palliative Access Through Care at Home: Experiences with an Urban, Geriatric Home Palliative Care Program. *Journal of the American Geriatrics Society*, 57, 1925-1931.

Horton,R (2002). Differences in assessment of symptoms and quality of life between patients with advanced cancer and their specialist palliative care nurses in a home care setting. *Palliative Medicine*, 16, 488-494.

Howell,D, Sussman,J, Wiernikowski,J, Pyette,N, Bainbridge,D, O'Brien,M et al (2008). A mixed-method evaluation of nurse-led community-based supportive cancer care. *Supportive Care in Cancer*, 16, 1343-1352.

Huber,DL (2002). The diversity of case management models. *Lippincotts Case Management*, 7, 212-220.

IBM (2011). IBM SPSS Statistics for Windows version 20.0 (Version 20.0) [Computer software]. Armonk, New York: IBM Corp.

IKNL (2014). Palliatieve zorg in beeld [An overview of palliative care] Utrecht: IKNL.

Jaul,E & Rosin,A (2005). Planning care for non-oncologic terminal illness in advanced age. *Israel Medical Association Journal*, 7, 5-8.

Jones,RV, Hansford,J, & Fiske,J (1993). Death from cancer at home: the carers' perspective. *BMJ*, 306, 249-251.

Klinger,CA, Howell,D, Zakus,D, & Deber,RB (2013). Barriers and facilitators to care for the terminally ill: A cross-country case comparison study of Canada, England, Germany, and the United States. *Palliative Medicine*.

Ko,W, Beccaro,M, Miccinesi,G, Van Casteren,V, Donker,GA, Onwuteaka-Philipsen,B et al (2013). Awareness of general practitioners concerning cancer patients' preferences for place of death: evidence from four European countries. *European Journal of Cancer*, 49, 1967-1974.

Kozlov,E, Carpenter,BD, Thorsten,M, Heiland,M, & Agarwal,A (2013). Palliative Care Consultation Trajectories. *American Journal of Hospice & Palliative Care*, 31, 459-463.

Krakauer,R, Spettell,CM, Reisman,L, & Wade,MJ (2009). Opportunities to improve the quality of care for advanced illness. *Health Affairs (Millwood.)*, 28, 1357-1359.

Kross,EK, Engelberg,RA, Shannon,SE, & Curtis, JR (2009). Potential for response bias in family surveys about end-of-life care in the ICU. *Chest*, 136, 1496-1502.

Kuin,A, Courtens,AM, Deliens,L, Vernooij-Dassen,MJ, van,ZL, van der, LB et al (2004). Palliative care consultation in The Netherlands: a nationwide evaluation study. *Journal of Pain and Symptom Management*, 27, 53-60.

Long,MJ & Marshall,BS (1999). Case management and the cost of care in the last month of life: evidence from one managed care setting. *Health Care Management Review*, 24, 45-53.

Long,MJ & Marshall,BS (2000). What price an additional day of life? A cost-effectiveness study of case management. *American Journal of Managed Care*, 6, 881-886.

Lynn,J & Adamson,DM (2003). Living well at the end of life. Adapting health care to serious chronic illness in old age. *RAND Health*.

Lysaght Hurley,S, Barg,FK, Strumpf,N, & Ersek,M (2014). Same Agency, Different Teams: Perspectives From Home and Inpatient Hospice Care. *Qualitative Health Research*.

MacNeil Vroomen,J, Van Mierlo,LD, van de Ven,PM, Bosmans,JE, van den Dungen,P, Meiland,FJ et al (2012). Comparing Dutch case management care models for people with dementia and their caregivers: The design of the COMPAS study. *Bmc Health Services Research*, 12, 132.

Mahler,M, Ruhl,A, & Cuijpers,M (2013). Casemanagement, op weg naar passende zorg en ondersteuning dichtbij. [Case management, towards appropriate care and support close at hand]. Utrecht: Vilans.

Masucci,L, Guerriere,DN, Zagorski,B, & Coyte,PC (2013). Predictors of Health Service Use Over the Palliative Care Trajectory. *Journal of Palliative Medicine*, 16, 524-530.

McIlfatrick,S (2007). Assessing palliative care needs: views of patients, informal carers and healthcare professionals. *Journal of Advanced Nursing*, 57, 77-86.

Meier,DE & Beresford,L (2008). Palliative care's challenge: facilitating transitions of care. *Journal of Palliative Medicine*, 11, 416-421.

Ministerie van VWS. (6-6-2007). Palliatieve zorg: de pioniersfase voorbij. Den Haag, Ministerie van VWS.

Ministerie van VWS. (13-1-2011). Verankering van palliatieve zorg in de praktijk. Den Haag, Ministerie van VWS.

Minkman,MMN, Ligthart,SA, & Huijsman,R (2009). Integrated dementia care in The Netherlands: a multiple case study of case management programmes. *Health & Social Care in the Com-*

munity, 17, 485-494.

Moens,K, Higginson,IJ, & Harding,R (2014). Are there differences in the prevalence of palliative care-related problems in people living with advanced cancer and eight non-cancer conditions? A systematic review. *Journal of Pain and Symptom Management*, 48, 660-677.

Murray,SA, Boyd,K, Kendall,M, Worth,A, Benton,TF, & Clausen,H (2002). Dying of lung cancer or cardiac failure: prospective qualitative interview study of patients and their carers in the community. *BMJ*, 325, 929.

Neergaard,MA, Olesen,F, Jensen,AB, & Sondergaard,J (2010). Shared Care in Basic Level Palliative Home Care: Organizational and Interpersonal Challenges. *Journal of Palliative Medicine*, 13, 1071-1077.

Netwerken Palliatieve Zorg [Networks in Palliative Care]. Available: <http://www.netwerkpalliatievezorg.nl/Hulpverleners/NetwerkenPalliatieveZorg.aspx>. Accessed: 8-10-2014

Nursing Staff Panel (2011). Nursing Staff Panel. Survey End of Life Care. Utrecht / Amsterdam, NIVEL / EMGO+ / VUmc.

O'Callaghan,A, Laking,G, Frey,R, Robinson,J, & Gott,M (2014). Can we predict which hospitalised patients are in their last year of life? A prospective cross-sectional study of the Gold Standards Framework Prognostic Indicator Guidance as a screening tool in the acute hospital setting. *Palliative Medicine*, 28, 1046-1052.

Oeseburg,B, Wynia,K, Middel,B, & Reijneveld,SA (2009). Effects of case management for frail older people or those with chronic illness: a systematic review. *Nursing Research*, 58, 201-210.

Palliactief. Palliatieve zorg in Nederland [Palliative care in the Netherlands]. Available: <http://palliactief.nl/PalliatieveZorg/PalliatievezorginNederland.aspx>. Accessed: 1-6-2015

Parkes,CM (1980). Terminal care: evaluation of an advisory domiciliary service at St Christopher's Hospice. *Postgraduate Medical Journal*, 56, 685-689.

Pimouguet,C, Lavaud,T, Dartigues,JF, & Helmer,C (2010). Dementia case management effectiveness on health care costs and resource utilization: a systematic review of randomized controlled trials. *Journal of Nutrition Health & Aging*, 14, 669-676.

Pype,P, Mertens,F, Wens,J, Stes,A, Van den,EB, & Deveugele,M (2014). Preparing palliative home care nurses to act as facilitators for physicians' learning: Evaluation of a training programme. *Palliative Medicine*.

Quill,TE & Abernethy,AP (2013). Generalist plus Specialist Palliative Care - Creating a More Sustainable Model. *New England Journal of Medicine*, 368, 1173-1175.

Reilly,S, Hughes,J, & Challis,D (2010). Case management for long-term conditions: implementation and processes. *Ageing & Society*, 30, 125-155.

RIVM. Gebruik van zorg zonder verblijf 2009 Available: <http://www.zorgatlas.nl/zorg/langdurige-zorg/personen-zorg-zonder-verblijf-awbz/>. Accessed: 20-12-2012

Rolden,HJ, van,BD, & Westendorp,RG (2014). Variation in the costs of dying and the role of different health services, socio-demographic characteristics, and preceding health care expenses. *Social Science and Medicine*, 120, 110-117.

Schafer,W, Kroneman,M, Boerma,W, van den Berg,M, Westert,G, Deville,W et al (2010). The Netherlands: health system review. *Health Systems in Transition*, 12, v-228.

Schrijnemaekers,V, Courtens,A, Kuin,A, van der,LB, Vernooij-Dassen,M, van,ZL et al (2005). A comparison between telephone and bedside consultations given by palliative care consultation teams in the Netherlands: results from a two-year nationwide registration. *Journal of Pain and Symptom Management*, 29, 552-558.

Schweitzer,B, Blankenstein,N, Willekens,M, Terpstra,E, Giesen,P, & Deliens,L (2009). GPs' views on transfer of information about terminally ill patients to the out-of-hours co-operative. *BMC Palliative Care*, 8, 19.

Seamark,DA, Thorne,CP, Jones,RV, Gray,DJ, & Searle,JF (1993). Knowledge and perceptions of a domiciliary hospice service among general practitioners and community nurses. *British Journal of General Practice*, 43, 57-59.

Seow,H, Piet,L, Kenworthy,CM, Jones,S, Fagan,PJ, & Dy,SM (2008). Evaluating a palliative care case management program for cancer patients: the Omega Life Program. *Journal of Palliative Medicine*, 11, 1314-1318.

Sepulveda,C, Marlin,A, Yoshida,T, & Ullrich,A (2002). Palliative Care: the World Health Organization's global perspective. *Journal of Pain and Symptom Management*, 24, 91-96.

Seymour,J, Clark,D, Hughes,P, Bath,P, Beech,N, Corner,J et al (2002). Clinical nurse specialists in palliative care. Part 3. Issues for the Macmillan Nurse role. *Palliative Medicine*, 16, 386-394.

Shaw,KL, Clifford,C, Thomas,K, & Meehan,H (2010). Improving end-of-life care: a critical review of the gold standards framework in primary care. *Palliative Medicine*, 24, 317-329.

Shipman,C, Gysels,M, White,P, Worth,A, Murray,SA, Barclay,S et al (2008). Improving generalist end of life care: national consultation with practitioners, commissioners, academics, and service user groups. *BMJ*, 337, a1720.

Skilbeck,J, Corner,J, Bath,P, Beech,N, Clark,D, Hughes,P et al (2002). Clinical nurse specialists in palliative care. Part 1. A description of the MacMillan Nurse caseload. *Palliative Medicine*, 16, 285-296.

Skilbeck,J & Payne,S (2003). Emotional support and the role of Clinical Nurse Specialists in palliative care. *Journal of Advanced Nursing*, 43, 521-530.

Slort,W, Schweitzer,BPM, Blankenstein,AH, Abarshi,EA, Riphagen,II, Echteld,MA et al (2011). Perceived barriers and facilitators for general practitioner-patient communication in palliative care: A systematic review. *Palliative Medicine*, 25, 613-629.

Spettell,CM, Rawlins,WS, Krakauer,R, Fernandes,J, Breton,ME, Gowdy,W et al (2009). A comprehensive case management program to improve palliative care. *Journal of Palliative Medicine*, 12, 827-832.

Spreeuwenberg,C, Vissers,K, Raats,I, van Bommel,M et al (2013). *Zorgmodule Palliatieve Zorg 1.0 [palliative care module 1.0]* CBO.

Statistics Netherlands (2012). *Gezondheid en zorg in cijfers. 2012. [Health and care in numbers. 2012]*. Den Haag/Heerlen: Centraal Bureau voor de Statistiek [Statistics Netherlands].

Statistics Netherlands. Population counter Available: <http://www.cbs.nl/en-GB/menu/themas/bevolking/cijfers/extra/bevolkingsteller.htm?Languageswitch=on>. Accessed: 11-11-2014

Taubert,M & Nelson,A (2010). 'Oh God, not a Palliative': out-of-hours general practitioners within the domain of palliative care. *Palliative Medicine*, 24, 501-509.

Ten Have,H & Janssens,R (2001). *Palliative care in Europe: Concepts and policies*. IOS Press,US.

The Marie Curie Memorial Foundation (1985). *The Marie Curie Memorial Foundation. A brief history. 1948 - 1984*. London: Marie Curie Memorial.

van den Akker,M, Buntinx,F, Metsemakers,JF, Roos,S, & Knottnerus,JA (1998). Multimorbidity in general practice: prevalence, incidence, and determinants of co-occurring chronic and recurrent diseases. *Journal of Clinical Epidemiology*, 51, 367-375.

Van den Block,L, Onwuteaka-Philipsen,B, Meeussen,K, Donker,G, Giusti,F, Miccinesi,G et al (2013). Nationwide continuous monitoring of end-of-life care via representative networks of general practitioners in Europe. *BMC family practice*, 14, 73.

van der Plas,AGM, Deliëns,L, van de Watering,M, Jansen,WJ, Vissers,KC, & Onwuteaka-Philipsen,BD (2013). Palliative care case management in primary care settings: A nationwide survey. *International Journal of Nursing Studies*, 50, 1504-1512.

van der Plas,AGM, Francke,AL, Jansen,WJJ, Vissers,KC, Deliëns,L, & Onwuteaka-Philipsen,BD (2015a). Case management in primary palliative care is associated more strongly with organisational than with patient characteristics: results from a cross-sectional prospective study. *BMC Palliative Care*, 14, 31.

van der Plas,AGM, Hagens,M, Pasma,HR, Schweitzer,B, Duijsters,M, & Onwuteaka-Philipsen,BD (2014). PaTz groups for primary palliative care: reinventing cooperation between general practitioners and district nurses in palliative care: an evaluation study combining data from focus groups and a questionnaire. *BMC family practice*, 14, 14.

van der Plas,AGM, Onwuteaka-Philipsen,BD, Francke,AL, Deliëns,L et al (2015b). *Handreiking casemanagers palliatieve zorg in de eerste lijn. Adviezen en aanbevelingen voor casemanagers en andere eerstelijns professionals*. [Manual on case managers in primary palliative care. Advise and recommendations for case managers and other primary care professionals] Amsterdam: VUmc.

van der Plas,AGM, Onwuteaka-Philipsen,BD, Francke,AL, Jansen,WJ, Vissers,KC, & Deliëns,L (2015c). Palliative Care Case Managers in Primary Care: A Descriptive Study of Referrals in Relation to Treatment Aims. *Journal of Palliative Medicine*, 18, 324-331.

van der Plas,AGM, Onwuteaka-Philipsen,BD, van de Watering,M, Jansen,WJ, Vissers,KC, & Deliëns,L (2012). What is case management in palliative care? An expert panel study. *Bmc Health Services Research*, 12, 163.

van der Plas,AGM, Vissers,KC, Francke,AL, Donker,GA, Jansen,WJJ, Deliëns,L et al (2015d). Involvement of a case manager in palliative care reduces hospitalisations at the end of life in cancer patients; a mortality follow-back study in primary care. *PLoS ONE*, 10, e0133197.

van der Velden,LF, Francke,AL, Hingstman,L, & Willems,DL (2009). Dying from cancer or other chronic diseases in the Netherlands: ten-year trends derived from death certificate data. *BMC Palliative Care*, 8, 4.

van Rijn MJ. (11-12-2013). Investeren in palliatieve zorg [investment in palliative care]. 175699-113710-DLZ. Den Haag, Ministerie van Volksgezondheid, Welzijn en Sport.

Verkade,PJ, van,MB, Brink,C, van Os-Medendorp,H, Koekkoek,B, & Francke,AL (2010). Delphi research exploring essential components and preconditions for case management in people with dementia. *BMC Geriatrics*, 10, 54.

Walshe,C, Caress,A, Chew-Graham,C, & Todd,C (2007). Evaluating partnership working: lessons for palliative care. *European Journal of Cancer Care*, 16, 48-54.

Walshe,C, Chew-Graham,C, Todd,C, & Caress,A (2008a). What influences referrals within community palliative care services? A qualitative case study. *Social Science and Medicine*, 67, 137-146.

Walshe,C, Todd,C, Caress,AL, & Chew-Graham,C (2008b). Judgements about fellow professionals and the management of patients receiving palliative care in primary care: A qualitative study. *British Journal of General Practice*, 58, 264-272.

Weil,M & Karls,JM (1985). *Case management in human service practice*. (1 ed.) San Francisco: Jossey-Bass Inc.

Whellan,DJ, Hasselblad,V, Peterson,E, O'Connor,CM, & Schulman,KA (2005). Metaanalysis and review of heart failure disease management randomized controlled clinical trials. *American Heart Journal*, 149, 722-729.

Wilkes,E (1984). Dying now. *Lancet*, 1, 950-952.

Wilson,DM, Birch,S, Sheps,S, Thomas,R, Justice,C, & Macleod,R (2008). Researching a best-practice end-of-life care model for Canada. *Canadian Journal of Aging*, 27, 319-330.

Wulff,CN, Thygesen,M, Sondergaard,J, & Vedsted,P (2008). Case management used to optimize cancer care pathways: a systematic review. *Bmc Health Services Research*, 8, 227.

ZonMw. Verbeterprogramma Palliatieve Zorg [Program for the enhancement of palliative care] Available: <http://www.zonmw.nl/nl/programmas/programma-detail/verbeterprogramma-palliatieve-zorg/algemeen/>. Accessed: 25-6-2015

Zwarenstein,M, Reeves,S, Straus,SE, Pinfold,P, & Goldman,J (2000). Case management: effects on professional practice and health care outcomes. *Cochrane Database of Systematic Reviews*.